



**ZTS INDIA**

HYDERABAD, INDIA

# ZORIXON TECHNOLOGIES AND SOLUTIONS

Driven by Care, Powered by AI

[WWW.ZORIXON.COM](http://WWW.ZORIXON.COM)





# Company Overview

Company Name - Zorixon Technologies & Solutions  
Founded - Est September, 2025  
Headquarters - Hyderabad, Telangana

ZTS is a next-gen BPO partner redefining customer service outsourcing through empathy, intelligence, and innovation. We go beyond traditional support by treating your customers as our own - ensuring every interaction builds trust, strengthens loyalty, and enhances your brand's reputation with care-driven excellence.



# Minds Behind ZTS

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**Mohd Taher Uddin**  
Co-Founder & CEO



**Mohammed Saad**  
Co-Founder & COO



**Syed Sulaiman Ali**  
Co-Founder & CTO



**Tadkal Srinivasa Goud**  
Co-Founder & CFO



**Syed Zeeshan Ali**  
Co-Founder & CMO

ZTS leadership team unites seasoned professionals with deep expertise in operations, technology, marketing, finance, and customer experience. Together, they drive a shared vision of redefining BPO excellence through innovation, integrity, and people-first service — building lasting partnerships and delivering measurable results.



# Mission Statement

At ZTS, our mission is to redefine customer experience by blending human empathy with AI-powered intelligence - empowering brands to build trust, loyalty, and long-term relationships. We partner with businesses to deliver seamless, scalable, and personalized customer support that drives growth, innovation, and excellence. With every interaction, we aim to make customer journeys smoother, smarter, and more meaningful - ensuring that your customers feel valued, heard, and cared for every step of the way.





# Vision Statement

To become the go-to CX partner for ambitious brands worldwide, redefining customer experience through care, intelligence, and innovation. We envision a world where every customer interaction builds trust and lasting relationships — powered by empathy, guided by AI, and driven by a relentless commitment to excellence.





# Core Values

Redefining What Exceptional CX Feels Like

At ZTS, we don't just deliver customer support: we build relationships powered by empathy, intelligence, and innovation. Our approach blends AI technology with human understanding to craft personalized, scalable, and transparent customer experiences. By placing equal focus on both clients and employees, we create an environment where care drives performance and excellence becomes the standard.

- Customer-Centric KPIs
- AI-Enhanced Tools
- Scalable & Transparent Operations
- Multilingual & 24/7
- Experienced Founders
- Brand Reputation Management
- Data Security & Compliance
- Employee-Centric Culture





# Offered Services

Customer Support

Technical Desk Support

Back Office and Data Entry

Social Media Support

CX Feedback and Analytics

Sales, Payments & Billing Assistance





# THE DIFFERENTIATORS



Proven CX Expertise



100% Focused on CX



Always-On Global  
Support



Zero-Hassle  
Engagement



Built for Ambitious  
Brands

ZTS is redefining customer experience for the modern world — blending human empathy with AI-powered intelligence to deliver support that truly connects. We're not just another BPO; we're a growth partner helping brands scale with confidence, care, and consistency. With 24/7 global operations, proven CX expertise, and a zero-hassle approach, we make every interaction an opportunity to build loyalty and trust.





# Conclusion

ZTS stands as a new-generation BPO redefining how brands experience customer support. We combine intelligent systems, trained professionals, and a passion for excellence to deliver seamless, human-centered customer experiences across every touchpoint.

Driven by innovation, accountability, and a client-first mindset, we go beyond outsourcing — we become an extension of your brand. From customer care and back-office operations to CX analytics and process automation, ZTS empowers businesses to scale with confidence and consistency.

Our mission is simple — to help brands build loyalty through every conversation. With ZTS as your partner, you don't just outsource operations; you gain a team that grows with your vision.





# Hyderabad

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# THANK YOU

+91 - 824 754 7805  
info@zorixon.com  
Mindspace, Hyderabad  
www.zorixon.com